

Closing Refuse Chutes in High-rise Buildings.

Is this really as difficult as it sounds?



With Guests: **Andrea Tidy**, Estate Services Manager
and **Tom McCarthy**, Estates Team Leader

High-rise buildings have been built with refuse chutes for many years, mainly for the convenience of residents. The trouble with this is the increase in volume over the decades since they were designed, and also the change in composition with more combustible material, particularly plastics. Storing this within the building with what is potentially a chimney with smoke outlets on each floor necessitates costly fire prevention measures, and then there's the continual problem of chute blockages and the fact that residents don't recycle very much when they have a chute as the easy option.

So with the current focus on Building Safety, many landlords are looking for a way to decommission chutes, but of course the immediate questions always arise: How will we get the agreement of residents? Won't they just leave bags on the landings? Well, the good news is that this process has already been completed by a number of landlords very successfully, and we're pleased to be able to offer you the opportunity to join a number of events over the next few months where you can learn from their experience and develop a framework for implementing this on your buildings.

WORKSHOP ONE

Online Webinar Event
LB of Hounslow Case Study

18th October
11am - midday

WORKSHOP TWO

Onsite Live Event
**Brentford Towers,
LB Hounslow**

Date TBC

WORKSHOP THREE

Online Working
Group Meetings
Locations Across The UK

Dates TBC

Read on to find out more about these events.

To sign up please email enquiries@metrostor.uk or call **01227 200404**

webinar event



Workshop One: Online Webinar Event

LB of Hounslow Case Study:

18th October, 11am to midday

Hounslow have successfully decommissioned the chutes on all their high-rise buildings over the last couple of years, delivering a huge improvement in resident safety, neighbourhood quality and recycling. Hear from Andrea Tidy, Estate Services Manager and Tom McCarthy, Estates Team Leader, on the steps they took to get residents on board and manage the process throughout, with opportunity for all those questions which you've been dying to ask.

onsite event



Workshop Two: Onsite Live Event

Brentford Towers, LB Hounslow:

Date TBC

For those who want to see this working for themselves, metroSTOR are looking forward to hosting a site tour with Andrea and Tom, along with a presentation and lunch. The estate contains six 22-storey blocks giving a great opportunity to see how clean everything is and get further feedback from residents and staff.

working event



Workshop Three: Working Group Meetings

Locations Across The UK:

Dates TBC

We anticipate these events being quarterly and a mix of online and onsite locations up and down the country, subject to demand, so that everyone has the opportunity to attend without travelling exceptional distances.